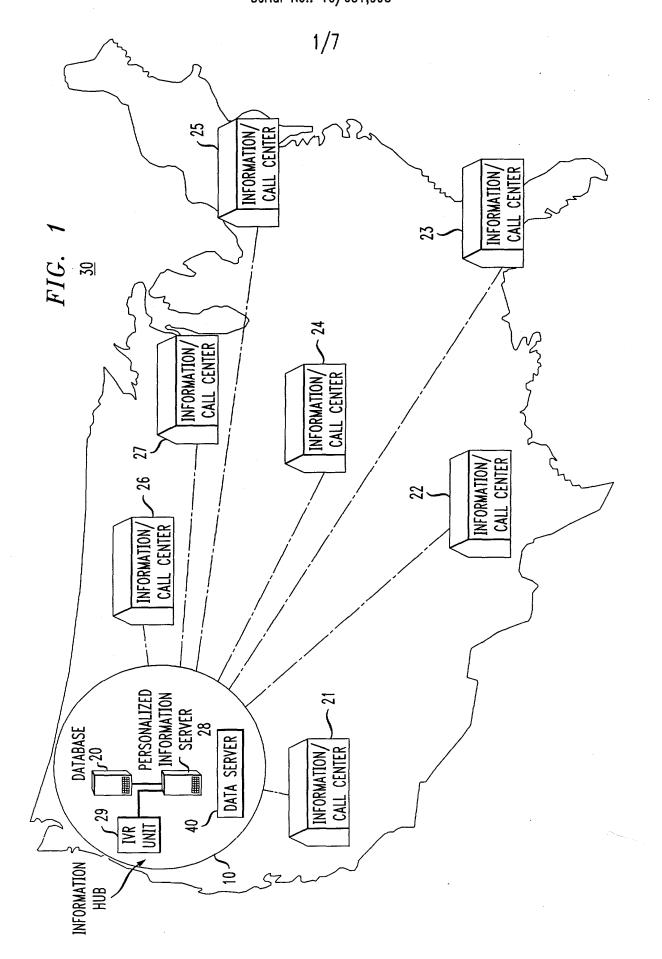
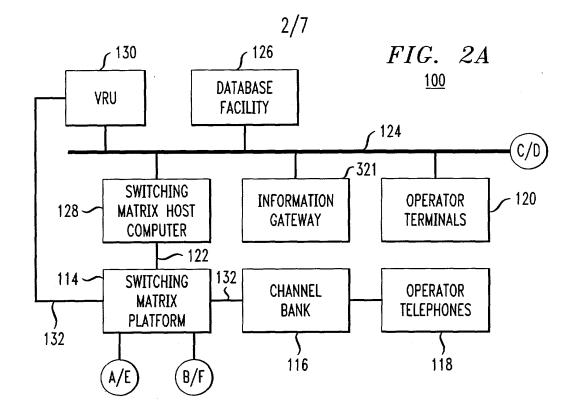
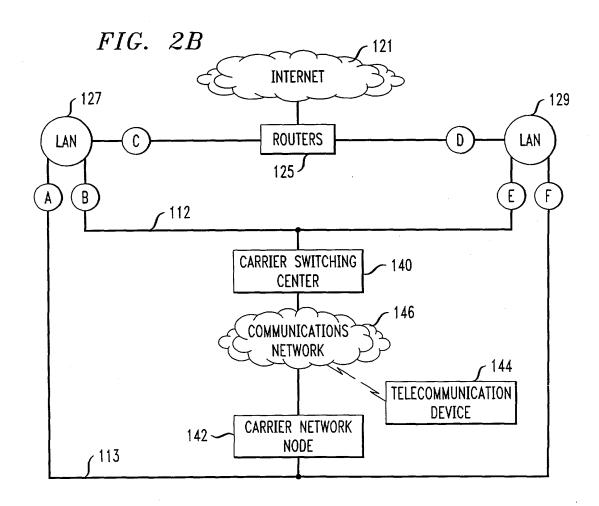
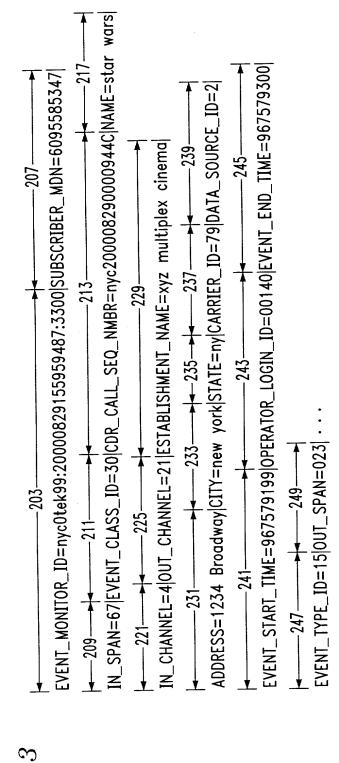
Technique for Effectively Collecting and Analyzing Data in Providing Information Assistance Services Nicholas J. Elsey et al. Serial No.: 10/051,998



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307 INTERFACE **PROCESSOR** 315 317 319 RESTAURANT DATABASE NIGHTCLUB DATABASE MOVIE DATABASE 313 — MEMORY

 $FIG._{200}$

FIG.

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FIG. 5

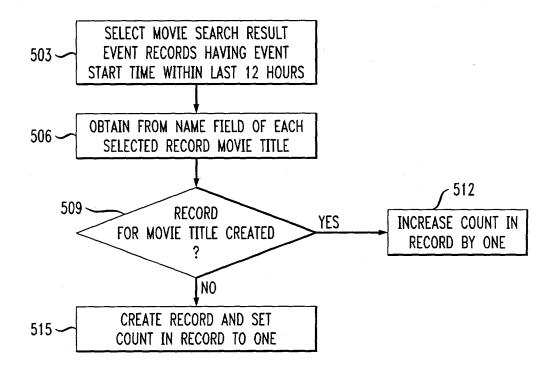
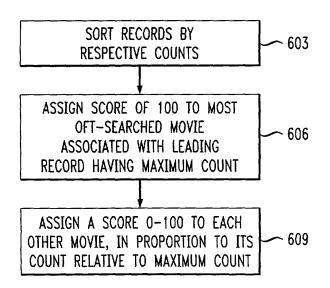


FIG. 6



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FIG. 7

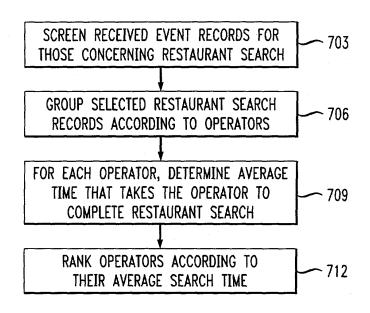
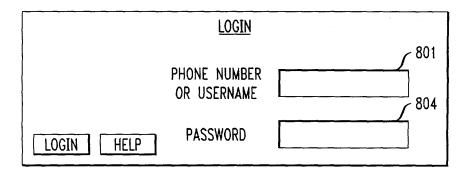
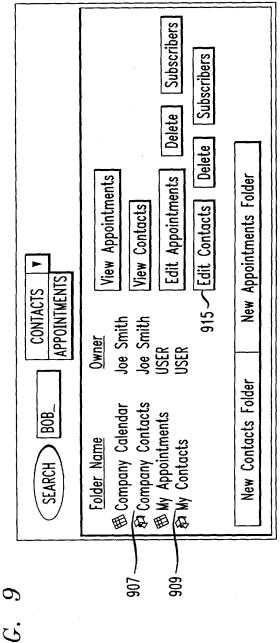
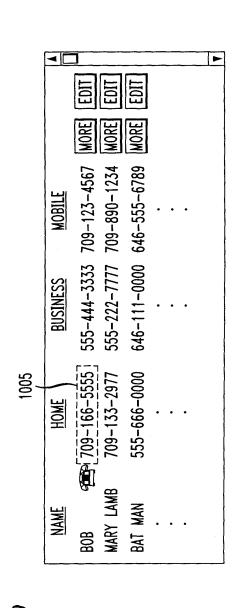


FIG. 8







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FIG. 11

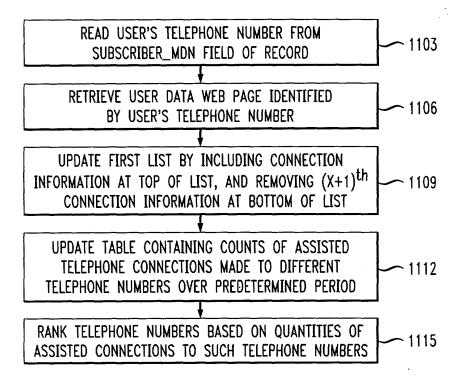


FIG. 12

